

NMI Onboarding Follow Up (15- 30 Minute interview with individual States)

A. Overall Onboarding Process

1. Overall, describe your onboarding experience?
 - a. What worked well?
 - b. What could be improved?
2. How prepared were you to transition from one onboarding step to the next?
3. How was your overall experience with working with other staff in your state who participated in the onboarding process?
 - a. Was it easy to identify who was needed?
 - b. How easy was it to involve needed staff?
 - c. Now that you have worked with other staff, will it be easier to involve them again?

B. Technical Assistance/Resources/Support

4. On a scale from 1 to 5 with 1 being not satisfied at all and 5 being very satisfied, rate your jurisdiction's experience in working with CDC to onboard messages to the MVPS System.
 - a. Explain rating
 - b. What did you like?
 - c. What could have been done differently?
 - d. What other external factors impeded or helped with the onboarding messages to the MVPS System.
5. On a scale from 1 to 5 with 1 being not satisfied at all and 5 being very satisfied, rate the tools and documentation you received as part of TA support from the NMI TA/NBS Support Team?
 - e. Explain rating
 - f. What was most useful
 - g. What was least useful

C. Impact

1. What are the impacts of your jurisdiction completing onboarding and moving into production with HL7 notification messages?
2. Now that you are in production, are there any areas/topics for which you may need assistance in the future?
3. How sustainable is your participation in ongoing and future NMI efforts?
4. Are you satisfied with the overall purpose of the NMI effort and how your data are used?
5. How have your internal processes and/or burden changed?

D. Wrap up

1. What would you share about your experience with other jurisdictions who are getting ready to start the onboarding process?
2. Would you be willing to join a future NMI eSHARE call to talk about your experiences?
3. Do you have any suggestions for topics which may be beneficial to discuss during eSHARE calls?