

2019 NOVEL CORONAVIRUS RESPONSE

Text Illness Monitoring (T.I.M.)
for 2019-nCoV Monitoring





T.I.M. Supports Symptom Monitoring

CDC's Text Illness Monitoring system (TIM) is available for interested jurisdictions to monitor asymptomatic individuals for 2019-nCoV via SMS text messaging.

- Key benefits
 - Reduced burden on health departments for illness monitoring
 - Facilitates reporting through an online jurisdiction-specific dashboard
 - Compliant to regulations; information is protected
 - Free tool for public health use
- Previously pilot tested at several state health departments and used in response to an influenza A(H3N2)v outbreak in Michigan, 2016

T.I.M. Workflow

Welcome message

Welcome to the text symptom monitoring program. For your health & safety, you will receive daily texts. Please respond when asked. Msg&data rates may apply.



11AM ET Daily Message

Have you or anyone you have traveled with developed a fever, cough, or shortness of breath? Reply 'YES' or 'NO'.



Response of "Yes"

We're sorry to hear that. Your health department will contact you to check in.

If Yes or No

Response of "No"

Thank you! We will check in again tomorrow. In the meantime, if you develop a fever or any of these symptoms, please text 'SYM' to this number.



If No answer by 2 PM ET



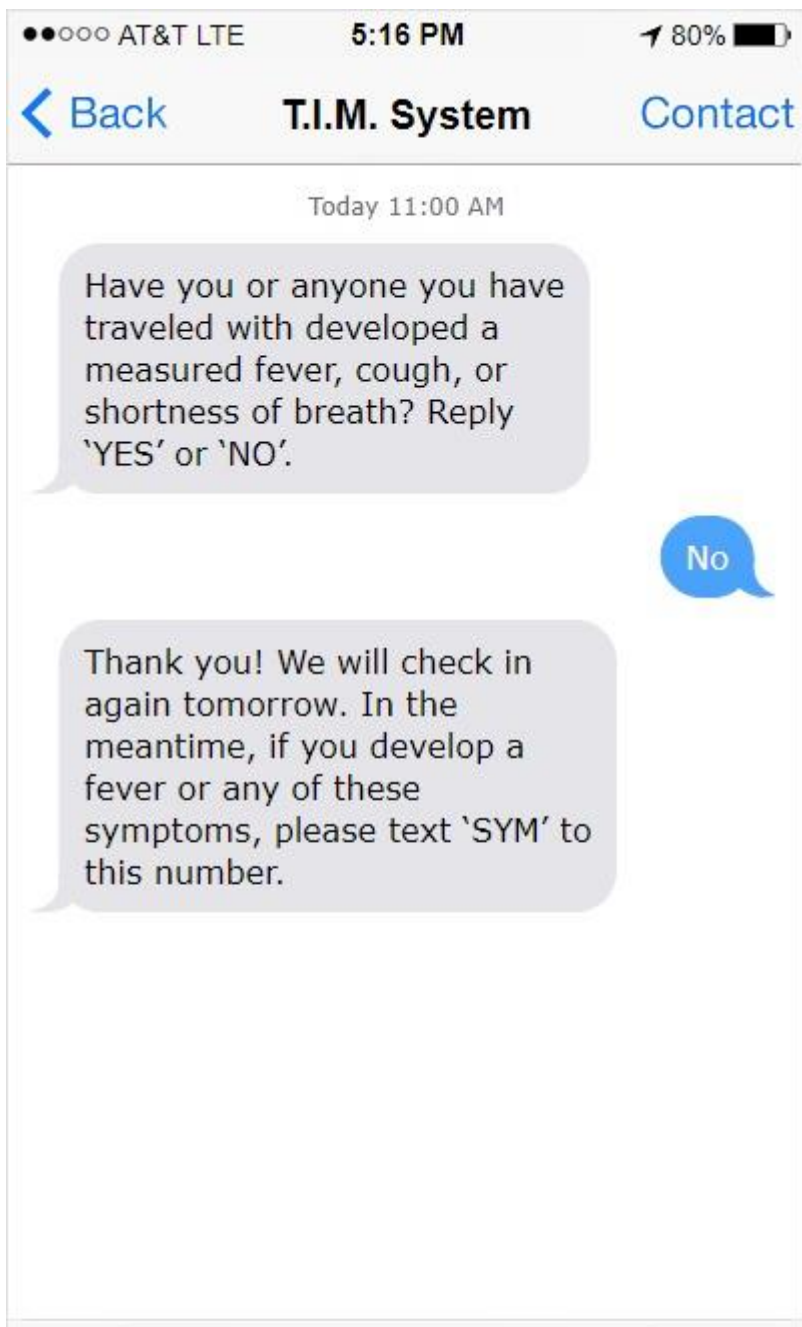
Please respond soon or your health dept will contact you to check in: Have you or anyone you have traveled with developed these symptoms? Reply 'YES' or 'NO'.



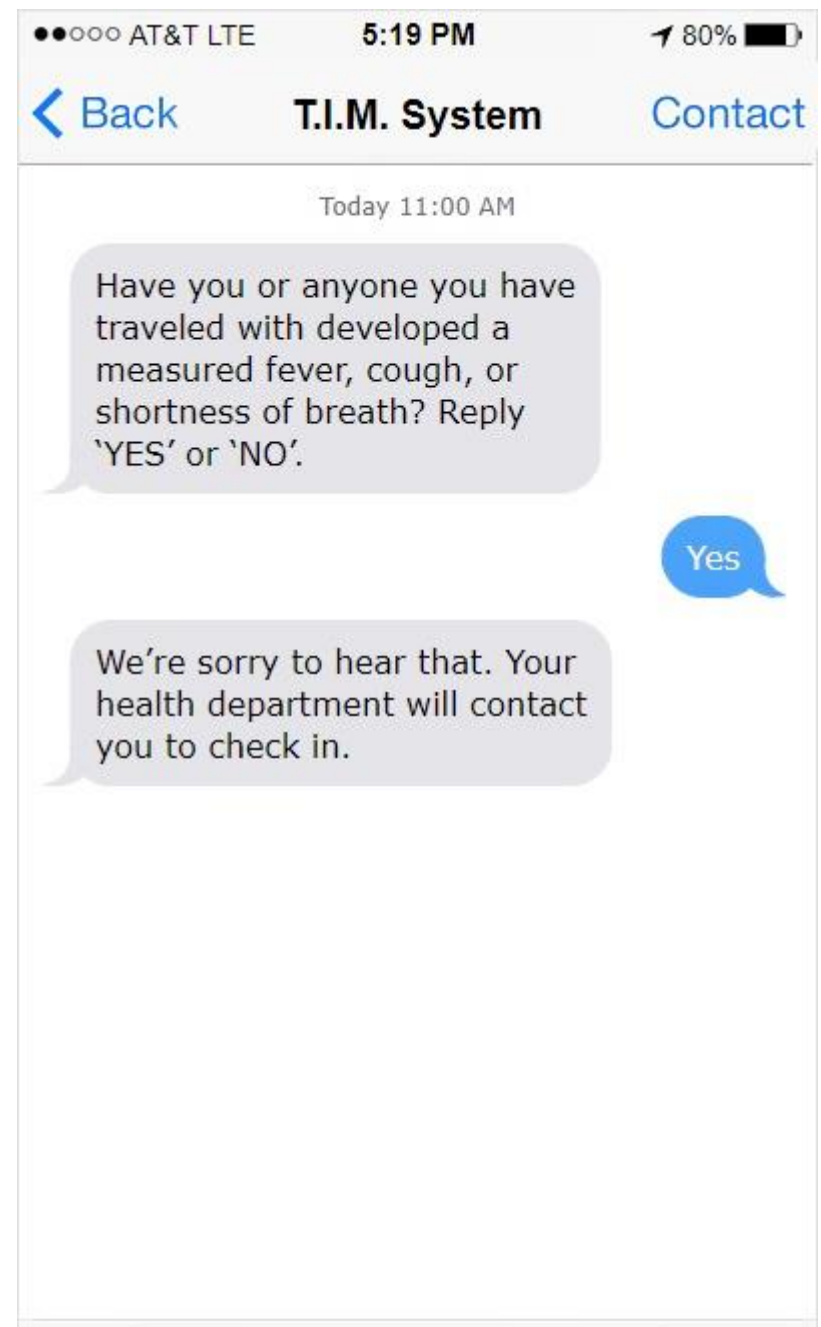
If Yes or No

All messages will come from **844-262-7879**

**NO
Response**



**YES
Response**



All messages will come from **844-262-7879**



T.I.M. Enrollment

- Jurisdictions will need to upload phone numbers of heads of households in csv file to the T.I.M. Dashboard
 - Names are NOT uploaded to T.I.M.
 - Jurisdictions are responsible to match phone numbers in T.I.M. with individual information that is maintained by their jurisdiction for any required follow up

T.I.M. Activation for Jurisdictions

- State-wide access only
 - State and local jurisdictions will need to coordinate on how to communicate information
- Email eocevent340@cdc.gov
- Include:
 - Contact information for 2 system administrators
 - Will have access to online dashboard and will receive email notifications
 - Can add new administrators

A microscopic image of a coronavirus particle, showing its characteristic crown-like structure with numerous surface spikes. The particle is illuminated from the side, creating a bright, textured appearance against a dark background.

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Demo